Engage Version 0.9/.10-alpha.4

New functionality

1. Minor front-end changes
   a. The icon used for Standard Responses has changed
   b. The icon that represents a transfer action was changed to be the same as the icon used for a conversation in a transfer state.
   c. The Engage version number is now also visible on the user's profile page.
   d. The buttons on the toolbar were reordered
   e. "Internal Chat" is now referred to as "Conversation Internal Chat"
   f. Conversation filters behave like on-off switches; the 'X' (to remove the filter) is no longer shown.
   g. When a contact's Facebook profile details are not available, the conversation in the list will be shown as "anonymous" and not just the long facebook Id.
2. The auto-capitalisation functionality is now enabled when working on a mobile device.
3. Web links in messages are now clickable.
4. Copy-paste functionality is available for copying existing messages, and writing new messages.
5. Time displayed in the application is changed to 12-hour format
6. Improved user management
   a. A password can be set by an administrator on the create of new user, or when editing an existing user.
   b. A user can now change his own password
   c. On login a "Forgot my password" (reset password) process is now available
7. Information on the first message sent in a conversation (specifically, the channel) is shown when conversation is still in Waiting

Bug Fixes

1. Supervisor users were not allowed to send messages.
2. When a new user is created as a supervisor the user could not make use of the functionality in Engage (no worker profile was created).
3. Android notifications not makes use of the correct icon
4. The display of message statuses has been reviewed: one tick represents a sent message, and two ticks delivered. We do not currently show the read status of a message.

5. To prevent actions invoked in duplicate, all buttons now has a waiting state when clicked the first time, waiting for the process to complete before reenabling the button.
6. Dashboards:
    a. Overlapping labels on dashboard was addressed by only showing the initials instead of the full name when limited size is available.
    b. Access to the dashboard is now guarded by the admin or supervisor role
7. First dashboard is now selected when the dashboard section is opened. Similarly, the first settings page selected when settings section is opened.
8. Images without text did not trigger push notification
9. Participant messages did not trigger push notification
10. Error on autoresponse message if message body is empty
11. The Facebook channel now correctly loads the contact's name and avatar in all (most) users.
12. The application's update check was revisited to prevent occasional error messages

Technical
1. Review of automated system health monitor
2. The way Engage handles inbound messages has been refactored to ensure no messages are lost.
3. Outbound messages are now created in a way that should give a more responsive experience using the application: reduced the waiting time when a new message is sent by an Engage user.
4. The application does a version check of the back-end version, ensuring a compatible app version is used.
5. Google has been removed as login option
6. Participants lost access to certain conversations
7. Completed conversations remained in Assigned
8. Dashboard gives periodic connection error